



## SERVICE & SUPPORT

### CONTACT US

**Customer Service**

116 Exmore Rd  
Mooresville, NC 28117

P: 1.800.435.6959

F: 1.800.618.6733

8:00am - 5:00pm (EST) Monday - Friday

### EMAIL US

Your email address

Type your message here ....

**SUBMIT >**

## OWNERSHIP

### USE & CARE

#### Cabinet and Bath Hardware, Decorative Hooks & Wall Plates

When necessary, cabinet hardware is best cleaned with warm water, mild soap and a soft cloth.

#### Functional Hardware

##### Hinges

If needed, Amerock hinges and other functional hardware can be wiped with a clean soft cloth. There is no maintenance necessary to ensure the functionality of the product. Many hinges have been lubricated to ensure optimal performance and long-lasting durability. The product should not be exposed to extreme temperatures, chemicals or solvents, excessive dirt or sawdust or any staining material. Such exposure may break down the composition of the lubricating agent and negatively impact the performance of the product.

##### Drawer Slides

Drawer slides have been engineered for use indoors. They have been lubricated at the factory to ensure the expected life of the slide. To clean the slides, periodically wipe with a soft cloth being careful not to remove grease on the slides during cleaning as it may shorten the life of the product and prevent smooth operation. The lubrication present on the slides is needed to ensure optimal operation and long life of the slides. The performance of the slides can also be negatively impacted by extreme temperatures, which can cause the lubrication to break down. Also, be wary of excessive humidity, chemicals, over spray of stains and lacquers used in cabinet making, sawdust, dirt, and other particles that can come in contact with the slides.

### WARRANTY

## RESOURCES

### LITERATURE

### INSTALLATION INSTRUCTIONS

### INSTALLATION TEMPLATES

### NEWSROOM

## FREQUENTLY ASKED QUESTIONS

Do you offer an online catalog?

How do I narrow my search results on the website?

Can I buy directly from Amerock?

How can I tell where a particular Amerock part is manufactured?

What is Amerock's Guardian Lifetime Guarantee?

Any product not meant to be used outside?

What does BP mean?

What materials are used in cabinet hardware?

I am allergic to nickel. Are any of the Amerock knobs and pulls safe for me to have in my home?

Does Amerock Hardware need to be cleaned? What about Brass?

I cannot find pulls to fit my hole pattern. What can I do?

Does Amerock manufacture pulls with a 3-1/2in(89mm) or 2-1/2in(51mm) hole center?

What size appliance hardware do you carry?

What size screws come with the appliance hardware?

How do I install my appliance hardware?

How do I install a hinge?

In order to buy hinges, I need to know what type of doors I have on my cabinets. Please explain the door types.

How do I measure cabinet overlay?

How do I know if I have an overlay or inset hinge?

Load rating (how much weight) can a hinge can hold?

Do you offer hinges to match all of the Amerock knobs and pulls?

What is a load rating on a drawer slide?

How do I know what kind of drawer slides that I have?

### RESOURCES

[Installation Instructions](#)  
[Warranty](#)  
[Literature](#)  
[Find Dealer](#)  
[Sitemap](#)

### OUR COMPANY

[About Us](#)  
[Careers](#)  
[Press](#)  
[Legal Statement](#)  
[Privacy Policy](#)  
[Terms & Conditions](#)

### AMEROCK GO

[Dealer Login](#)



**JOIN**

### CUSTOMER SERVICE

800.435.6959

